

## REFUND POLICY AND AUSTRALIAN CONSUMER LAW STATEMENT

### Refund Policy

Please choose carefully as we are not obliged to provide a refund if you simply change your mind or make a wrong decision.

Please note that if we do accept a return of your goods under these circumstances and do agree to provide a refund, a 25% restocking fee will be withheld from your refund.

We require proof of purchase to be provided for all refund requests.

### Australian Consumer Law Statement

Many of our products come with a guarantee or warranty from the manufacturer. In addition, they come with guarantees that cannot be excluded under the Australian Consumer Law.

If you are a 'consumer', as defined under the Australian Consumer Law, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Full details of your consumer rights may be found at <http://www.consumerlaw.gov.au>.